

# Welcome to Canada



## Information for Ukrainians and their family members coming to Canada

**! Please note: Application intake for the Canada-Ukraine Authorization for Emergency Travel (CUAET) ended on July 15, 2023. After July 15, 2023, Ukrainians and their family members can still apply through regular IRCC channels for a temporary resident visa (TRV) to come to Canada. TRV holders will not be eligible for temporary emergency accommodation or transitional financial assistance.**

When you first arrive in Canada, there is a lot to do, but there is also a lot of help available. Below is a list of things you should do before arrival and during your first days in Canada. Scan the QR code to access [information for Ukrainians coming to Canada](#).



### **Decide where to live**

Canada is the second largest country in the world with many diverse cities and regions to explore. You may know about big cities such as Vancouver, Toronto and Montréal; however, you may want to consider living in one of Canada's smaller cities and towns because of the quality of life, more housing options and good job opportunities in these smaller communities. Scan the QR code to learn more about [how to decide where to live before you arrive](#).



### **Get free help from newcomer services**

Finding a sense of community, safety and belonging is important in helping you and your family feel more at home in Canada. There are special programs and services offered by settlement services providers; community groups, including Ukrainian Canadian organizations; and provincial, territorial and local governments in the city or town you live in.

Friendly and experienced settlement professionals can help you with information about housing; language training; information about living in Canada, such as help with enrolling children in school; information and services to help access the labour market, including mentoring, networking, and employment counselling; and other newcomer services. Scan the QR code to find [free newcomer services near you](#).



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## Temporary emergency accommodation

CUAET holders with no other place to stay, arriving in Canada by March 31, 2024, are eligible for up to 14 nights of temporary emergency accommodation in select cities across Canada.

The temporary emergency accommodations are not a long-term solution. It is your responsibility to find a place to live before your 14-night temporary stay is over. The stay will not be extended beyond 14 nights. Scan the QR code to read more about [temporary emergency accommodations in Canada](#) for CUAET holders.



## Find a place to live

The cost of living can be very different depending on where you live in Canada. Large cities are often more expensive than smaller towns. Scan the QR code to learn more about [how to find a place to live](#).



## Open a bank account

One of the first things you should do when you arrive in Canada is open a Canadian bank account. This will let you get paid for work in Canada, and let you apply for financial assistance. Scan the QR code to learn more about [how to open a bank account](#).



## Apply for financial assistance

CUAET holders arriving in Canada by March 31, 2024, are eligible to apply for transitional financial assistance until June 30, 2024, provided by the Government of Canada to help meet basic needs. The assistance is a one-time, non-taxable benefit. Scan the QR code to learn more about [how to apply for financial assistance](#).



## Get your social insurance number (SIN)

Before you can work in Canada, you need to get a SIN. You also need a SIN to receive most benefits and services from government programs. Scan the QR code to learn [how to apply for a SIN](#).



## Find out how to get health care

In Canada, health care is managed by provinces and territories. To access most health care services, you must apply for a health card from your province or territory. Scan the QR code to learn more about [how to get health care](#).



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## Learn more about mental health support

Mental health refers to how we think, feel, and behave. It's an important part of our overall health. You can get help if you or someone you know is experiencing stress, anxiety, depression, family or gender-based violence, mental illness, addiction or substance use problems and any other mental health problem. Scan the QR code to learn more about [mental health support](#).



## Enrol your children in school

In Canada, the primary (elementary) and secondary education system is managed by each province or territory and is free for children attending public schools. Scan the QR code to learn [how to enrol your children in school](#).



## Get a work permit

A work permit is necessary to work legally in Canada and may also help you access public health coverage in some provinces. If you don't have a work permit already, you can apply for one after you arrive in Canada. Scan the QR code to learn more about [how to apply for a work permit](#).



## Get Your Credentials Assessed

Newcomers to Canada must have their foreign licences and certificates recognized to work in some Canadian jobs (skilled trades, medical professions, etc.). This process is managed by authorized bodies who will review your foreign education, language skills or work experience to confirm that federal, provincial or territorial standards are met. They will also direct you to training and supports as required to succeed in assessment processes. Scan the QR code to learn more about [foreign credentials recognition](#).



## Find a job

Finding a job is an important step toward starting your new life in Canada. Many businesses are looking to hire Ukrainian newcomers. There are specific job sites and supports to help you find work. Scan the QR code to learn more about [how find a job in Canada](#).



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## \$ Taxes and benefits

Many of the benefits people enjoy in Canada are made possible through taxes. Depending on your immigration status, you may be eligible to receive benefits right away, while other benefits require that you have lived in Canada for the previous 18 months. Scan the QR code to learn [how to get benefits and credits](#).



## Acadian and Francophone Community

Canada is an officially bilingual country with French-speaking and Acadian communities offering well-being and quality of life. Find out more about these communities present in each province and territory, their workforce needs, and the various services offered free of charge in French to help you through your adjustment process. Scan the QR code to learn more about [francophone communities in Canada](#).



## Protect yourself from immigration fraud

When you are new to Canada, you may not be used to how companies or the government does business. As a resident, you have rights and freedoms protected by Canadian law. Be alert to potential attempts to defraud you. If you have doubts about the identity of the person or organization contacting you, ask a trusted source or directly reach out to the organization. Scan the QR code to learn more about [how to protect yourself from immigration fraud](#).



## Emergency services

All provinces and territories provide emergency fire, police, and medical services free of charge. Call **9-1-1** to report a life-threatening emergency, such as a fire, a crime or to save a life. **9-1-1** can respond in multiple languages.

If you need urgent medical help, dial “**9-1-1**” for an ambulance or quickly go to the emergency department of the nearest hospital. In most provinces and territories health care plans do not pay for ambulances. If you call an ambulance, you may receive a bill in the mail.

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Get help in different provinces and territories

Learn more about how to get different kinds of help in:

 <a href="#">Alberta</a> 	 <a href="#">British Columbia</a> 	 <a href="#">Manitoba</a> 	 <a href="#">New Brunswick</a> 
 <a href="#">Newfoundland and Labrador</a> 	 <a href="#">Northwest Territories</a> 	 <a href="#">Nova Scotia</a> 	 <a href="#">Nunavut</a> 
 <a href="#">Ontario</a> 	 <a href="#">Prince Edward Island</a> 	 <a href="#">Quebec</a> 	 <a href="#">Saskatchewan</a> 
 <a href="#">Yukon</a> 			





# OPERATION UKRAINIAN SAFE HAVEN

## OPÉRATION HAVRE DE PAIX POUR LES UKRAINIENS

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### EMPLOYMENT OPPORTUNITIES FROM PARTNERS BUSINESS



Here, you can find a list of established companies partnered with Operation Ukrainian Safe Haven to provide essential support to Ukrainian newcomers upon their arrival. These companies extend a helping hand to meet immediate needs and provide exciting employment opportunities that might interest you.

You can scan the QR code or click on the image to visit their employment website.

 	 	 
 	 	 
 	 	 
 	 	